Addington School

Our expert team delivers a telecoms solution to Addington School, providing effective communication between staff.

Location: Reading | Number of users: 109

The project

Addington School is an outstanding school for children and young individuals with special educational needs and disabilities. However, an ageing Avaya telephone system, supported by finding surplus parts on the internet, was making communication an issue...

The need for a better solution could not be avoided, as the school's reliance on ISDN lines would be fully obsolete once the impending ISDN switch-off took the country by storm. On top of the extra work of completing a new building within the grounds, Addington School knew it was time to look for a replacement phone solution that improved their communications efforts. That's where we came in.

The solution

Our expert team delivered an Alcatel-Lucent Enterprise OXO Connect solution for Addington School, which supported SIP trunks. This meant the school could benefit from free calls to UK landlines and mobiles, minimising communication costs.

With the addition of the Rainbow UC app integration, the school could also take advantage of cloud-based and collaborative workspaces via mobile devices and PCs; perfect for remote working!

The results

Addington School now has a modern, future-proofed telephone system and Wi-Fi solution that can grow with the school. With this improved flexibility, we've accommodated the staff's communication needs to be accessible no matter where they're working, and they can continue providing an incredible duty of care for their pupils.

"I don't recommend updating your telephone system and Wi-Fi at the same time as trying to get a new building up and running, all during a pandemic! If you are, I can't imagine many companies facilitating us and hitting our deadlines as well as they have. Their level of customer contact is excellent."

Tom Gray, IT Manager, Addington School

Addington School