

Bayern LB London HQ connectivity transformation

Number of employees: 3,100+

## The project

Bayern LB's London office is central to its global operations, so the move to new office space raised new requirements for the IT team to help boost the productivity and collaborative capabilities of its workforce. This meant enhancing the connectivity and communications environment.

## The solution

Focus Group designed and deployed a new Unified Communications infrastructure based on Cisco technology, integrated with Redbox call recording for MiFID compliance. The transformation also included Wi-Fi, LAN and dual-layer Firewalls, all monitored and managed by Focus Group.

## The solution incorporated:

- Global provisioning of Cisco LAN, Wi-Fi, Next Generation Firewalls
- VoIP transformation
- 24/7 managed services

## The result

The new converged voice and video infrastructure has transformed the working environment for employees and visitors. Users have a rich suite of tools that boost productivity and drive collaboration across the European offices. The Introduction of a 24x7 managed service has reduced operational costs and has removed complexity from ongoing management and support.

“Nobody in the banking sector takes risks with the protection of their data and systems. We needed a partner that would work tirelessly and diligently to ensure the IP Telephony and wireless solution we employed met with stringent data and security requirements – and that’s exactly what Focus Group did.”

Karl Poole, Director of IT, Bayern LB

