

D2 Creative Ltd



Power cut problems are a thing of the past for D2 Creative thanks to our robust cloud-hosted solution!

Location: Exeter | Number of users: 8

The project

For over 20 years, D2 Creative has been crafting high-quality and engaging brand experiences through their impeccable design services.

However, an ageing LG phone system no longer had the support needed to handle the studio's output. A phone system that lacks resilience is at risk of failing, and that's exactly what happened when a power cut left the system unable to receive any inbound calls...

With the impending ISDN switch-off creeping up on the sideline, it was the perfect time to get D2 Creative set up with a brand-new phone system that kept communications consistently up and running and unified their collaboration processes.

The solution

Our expert team delivered a to D2 Creative; a robust and secure cloud-hosted phone system that's incredibly easy to deploy. Combining voice, video, messaging, and collaboration tools into one, with a user-friendly system accessible from any device, Wildix's cloud-based flexibility ensures seamless communication, at all times.

On top of this, when providing the team with handsets, we also recommended that this solution be utilised as an app on PCs and mobile devices to provide even greater flexibility for the team.

The result

Now, should a power cut ever occur, D2 Creative can stay stress-free through the use of mobile apps and a host of UC tools.

Furthermore, through the additions of services like file/screen sharing, and presence indicators, collaboration between staff members can be swift and seamless. Additionally, the team can conveniently access all these features, and their corporate directory, via a web-based single interface called Collaboration.

“This is a real improvement on our previous analogue system. The team also provide an extremely professional support service, they are always there when you need them. I would definitely recommend them for your VoIP telephone systems.”

David Hunter, Managing Director

