

# David J Powell Surveys Ltd



Microsoft 365 and Exchange Online solve the ongoing spam issue of David J Powell Surveys Ltd

**Location: Christchurch | Number of users: 90**

## The project

The firm was frustrated by the amount of spam they received on their email accounts. Already being a customer, David J Powell Surveys heard how significantly the amount of spam would drop if they used a Microsoft 365 Business Basic plan, which includes the Exchange Online email service. That's when we got to work!

## The solution

As a Microsoft Cloud Solutions Provider, we could migrate the firm to Microsoft 365's Exchange Online, which includes business-class email, calendars, contacts and 50GB inbox per user.

On top of this, Exchange Online contains multiple spam filters which can be fine-tuned to suit each business. These filters check the reputation of the sender before allowing a message to get through whilst also checking for message characteristics consistent with spam.

Migrating to the new setup without any business interruption was an absolute must. And so, we relocated their data overnight so they did not suffer a loss of service during business hours.

## The result

By migrating to Microsoft 365, the result was an immediate drop in spam. The firm had averaged 400 spam emails a day, this dropped to zero overnight. So long spam!

“Extremely impressed with the level of expertise shown by the team and the smooth transition to Microsoft 365.”

Heidi Stephens, Director

