

FatFace



A bespoke digital infrastructure designed for this iconic British retailer enhanced network performance, improved business-wide functionality and increased security.

Number of users: 1,500+



Number of sites: 200+

The project:

FatFace is well-established, multichannel retail brand with a network of 200+ high street stores and a thriving online business. Looking to underpin its technological operations to support future success, FatFace needed to change from a legacy MPLS structure which had a complex management system and was proving expensive to maintain.

In addition to this necessary integration, FatFace required significant improvements to connectivity security across all stores and office locations in order to optimise business functionality.

The solution:

The Focus Group team took FatFace on a digital transformation journey to transition to a cloud-based SD-WAN, LAN and Wi-Fi infrastructure for 209 locations across the UK, increased security through Cisco Umbrella and deployed network services in FatFaces' AWS and Microsoft Azure cloud platforms.

The new solution was developed to:

- Greatly enhance network performance
- Reduce complexity
- Enable remote configuration and management through cloud-based services
- Increase security through Cisco Umbrella and DUO

The result:

The bespoke cloud-based design has provided FatFace with an infrastructure that delivers critical line of business and secure POS connectivity, without the risk of downtime. The resilient SD-WAN paired with Cisco's SASE components has improved business-wide security.

FatFace now benefits from reliable in-store and remote working network support, new applications being delivered through the wireless has enhanced the customer experience, while delivering valuable insights into consumer behaviour.



FATFACE