

King Recruit



Our resilient Horizon VoIP solution has provided King Recruit with the business functionality they needed, all within a fixed monthly fee.

Location: Exeter | Number of users: 5

The project

King Recruit was dissatisfied with the additional charges being levied on them from a new supplier. To resolve this stress, they wanted a hosted telephone system but did not want to progress the relationship with the supplier they had originally chosen. That's where we stepped in.

The solution

Once we stepped in, our expert team recommended the Gamma hosted telephone system, which would give King Recruit an updated solution within a cost-effective and predictable monthly fee.

This solution was delivered on King Recruit's existing, advertised telephone numbers on a voice-ready internet connection to ensure call quality. In the event of an outage, calls can be automatically diverted to alternative landlines or mobiles to ensure the business remains contactable.

The results

Through a resilient, flexible, easy-to-grow VoIP system, our Gamma Horizon solution has provided King Recruit with all the functionality they require, and then some! The solution is also provided within a fixed monthly cost, including DDI numbering, system upgrades and support.

“Your communications consultant was incredibly helpful and professional in providing me with a quotation and offering advice on how best to proceed in exiting my existing contract. We're really pleased with the outcome, and that's with huge thanks to his support and professionalism.”

Helen Plumridge, Managing Director

