

Somerset House



Somerset House transforms historical site to become a digital hub of the future

Number of sites: xxx | Number of annual visitors: 1,000,000+

The project

Somerset House needed to upgrade its digital and connectivity services to diversify its operation and offer co-working services to the business community, alongside its visitor experience.

The redesign of the physical space and AP placement, as well as increased security and resilience requirements, meant considered planning, consultation and delivery was crucial to keep the look and feel of the historic site.

The solution

Focus Group designed and delivered the connectivity deployment across the site, ensuring total network up-time, full application visibility and enterprise security. The Wi-Fi design elegantly hid Access Points so that they don't interfere with the Grade 1 listed building, while ensuring full coverage for heavy IT users.

The solution incorporated:

- Full stack infrastructure modernisation
- Cisco Meraki LAN and Wi-Fi Enhanced
- Guest Wi-Fi

The result

Somerset House has transformed the way it interacts with customers and employees. The new infrastructure provides the ability to track and contextually market to customers, giving an enhanced, blended digital and physical visitor experience. The solution is fully managed by Focus Group, leaving the team at Somerset House to focus on its future strategy.

“The technical know-how of Focus is seriously impressive and the team of engineers they brought onto the project were exceptional. Focus Group acts as a seamless extension of our team and have proven invaluable in enabling us to make more intelligent decisions and make our future vision a reality! Crucially, they deliver what they promise.”

Susan Johnston, Chief Operations Officer, Somerset House

