

Stamp James Solicitors



Stamp James Solicitors now takes advantage of our complete IT and communications services, including proactive support and resilient phone systems.

Location: Exeter | Number of Users: 8

The project

Stamp James Solicitors is an independent law firm based in Exeter, delivering outstanding legal advice to clients from the commercial and residential real estate sectors.

However, as a new firm setting itself up in managed offices in the heart of Exeter's legal district, Stamp James needed to procure most of its IT and communication elements to get their business operational.

With a need for a new phone system, and no IT support in place, we stepped in to make sure the firm could hit the ground running with the perfect solutions in place.

The solution

To kick things off, our team installed a Gamma Horizon telephony solution to meet Stamp James's immediate needs. This would also allow for flexibility, as the firm could add users as and when they needed to in the future.

From there, we also provided the firm with Microsoft 365 licences and a domain name for their website and email. Now, Stamp James can take full advantage of the world's most popular office applications in an easily managed license bundle.

The result

Stamp James Solicitors now benefits from a resilient and secure phone system that is continually upgraded at cloud level.

Plus, without an IT manager on site, the firm was pleased to put their desktop care in the hands of our IT support team. Now, we provide a proactive IT support package that gives Stamp James total peace of mind, with end-user desktop support, proactive monitoring, break-fix and on-site repairs.

“The whole deployment process was superb. The project manager did an amazing job. The engineer was equally brilliant when he came to the site. I felt this was a quality solution chosen due to locality and reputation. I have been singing your praises!”

Tristan Courtney, Partner



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SOLICITORS