

Liability Limitation Statement

Focus Energy will always act diligently when providing the services, however, the performance of the services provided by Focus Energy may be dependent upon Suppliers, Existing Suppliers, Network Operators and Focus Energy is not able to accept or guarantee any responsibility for any failures or delays caused by suppliers due to inaccurate information provided to the Customer by said suppliers via Focus Energy.

Focus Energy will always endeavour to ensure that all information provided by Focus Energy to the Customer as part of their service is current, accurate and reliable in all aspects, however, Focus Energy does not warrant and excludes all liability in respect of the accuracy, completeness or legality of any information accessed as result of the Customer's use of the service, or otherwise communicated by Focus Energy to the Customer.

