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THE INSIGHTS

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Welcome to your December update

This month's update is a short one! Focused on the latest news about Microsoft Copilot.

Copilot updates

- The AI Opportunity on-demand webinar
- New Copilot Analytics features
- Copilot Vision in preview
- AI Agents in preview
- 7 ways Copilot is helping your peers transform

MICROSOFT COPILOT

The AI Opportunity on-demand webinar

Our latest webinar, The AI Opportunity: Microsoft Copilot for 365, set out to help businesses prepare for adopting AI; from procurement and pilot, to success metrics and scaling adoption.

Like any other technology, AI has its own journey and different definitions of success for every business. Whether you're already experimenting with Microsoft Copilot, or completely new to it, this webinar will guide you through the fundamentals of secure and scalable AI.
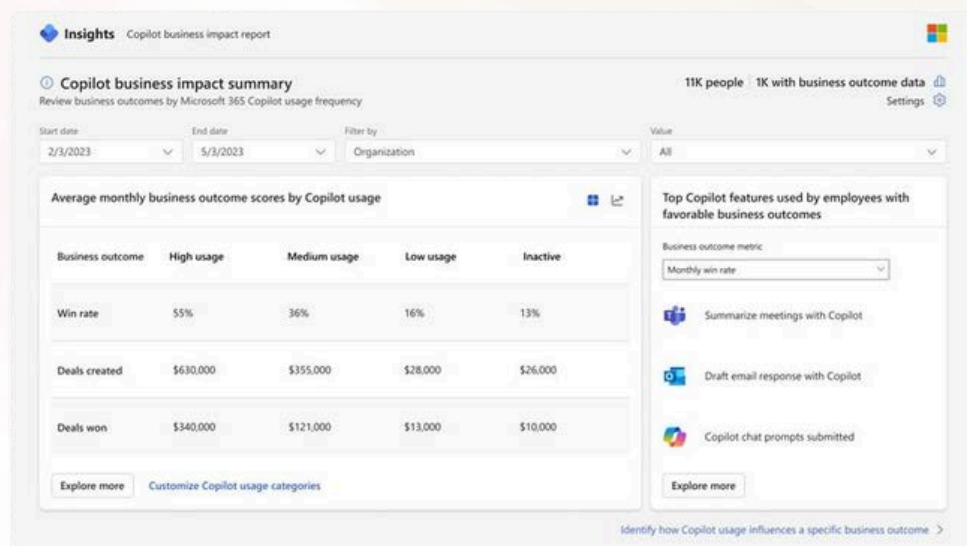
Requst access to the webinar by emailing sales@focusgroup.co.uk.

Copilot Analytics

Setting KPIs and measuring success is one of the biggest challenges we see when businesses adopt AI.

Copilot Analytics is designed to empower every IT and business leader to measure adoption and business impact of Copilot and agents — with out-of-the-box experiences (Copilot Dashboard & Microsoft admin centre) and customisable reporting for deeper analysis against your KPIs.

If you need help customising your dashboard to make reporting easier, speak to one of our experts.

Copilot Vision in Preview

Vision is the first AI experience of its kind, available only on Microsoft Edge. When you choose to enable Copilot Vision, it sees the page you're on, it reads along with you, and you can talk through the problem you're facing together. Browsing no longer needs to be a lonely experience with just you and all your tabs.

Microsoft are rolling Vision out pragmatically, initially it is only available to a limited number of Copilot Pro subscribers in the United States, through Copilot Labs. Microsoft are dedicated to gathering feedback to help evolve its AI initiatives, so access to Vision will expand to more Pro subscribers and more websites over time.
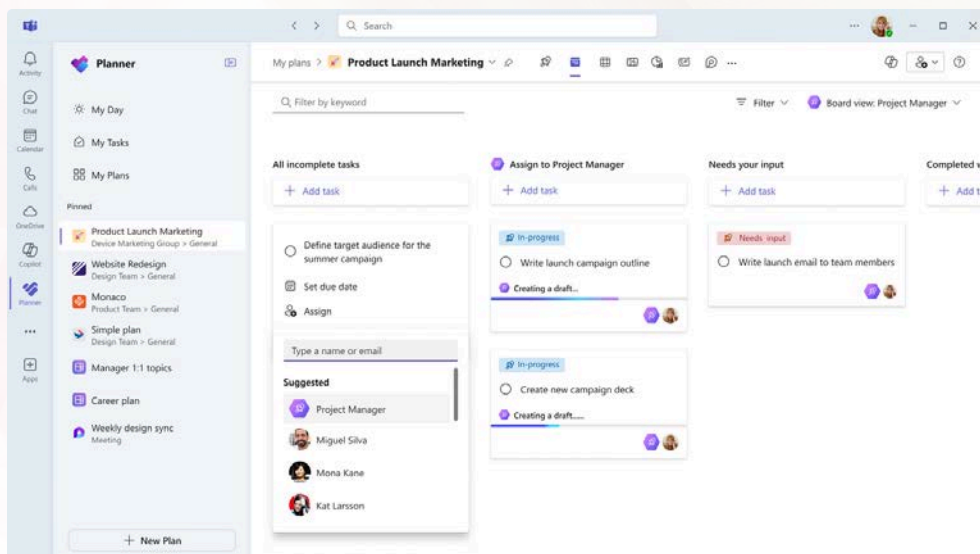
Read the full announcement.

AI Agents

Microsoft are introducing agents in Microsoft 365 designed to help scale individual impact and transform business processes.

Agents in SharePoint can quickly pull project details from a workback schedule, summarise a recent product memo, or find a document in seconds.

The Employee Self-Service Agent in Business Chat quickly answers common policy questions and makes it easy to complete key tasks, starting with HR and IT. It can help employees understand their benefits, for instance, or request a new laptop.

Other agents include Facilitator, which takes real-time notes in Teams meetings and chats, and Project Manager, which automates plan creation and even completes tasks in Microsoft Planner.

Seven surprising ways Copilot is helping across roles and industries...

People are turning to Microsoft Copilot for 365 to spark new ideas and assist with time-consuming and tedious tasks — freeing them up to do more interesting projects and make better decisions.

Microsoft have written a round-up of seven interesting ways your peers are using Copilot to transform their operation, and reach their business goals:

1. Speeding up shopfloor operations at Siemens
2. "Crib notes" are popular at CarMax
3. Pedal to the metal at Finastra
4. Climbing JLL's ranks with Copilot
5. AI working for Pets at Home
6. Goodbye sticky notes, hello Copilot at PwC
7. Payroll prowess with Copilot for Finance at Genpact

Ready to get inspired with your own ideas for Copilot? Read the full article to see how your peers are transforming their operations with AI.

Click here to get more technology insights across Microsoft and more on our website