



# THE INSIGHTS

Published: 23rd September 2024

### Welcome to your September update

We know it's difficult to keep up with the number of changes and releases that come from Microsoft.

That's why every month, we highlight the latest updates that are important to your business.



#### News

 20 examples of how Copilot has transformed and empowered organisations across the globe



### **Copilot updates**

• Microsoft Copilot to update to enterprise data protection



### **Productivity updates**

Expanded search options for 1:1 chats



### **Azure updates**

October deadline for Azure MFA



### **Security updates**

CAPTCHA verification for anonymous meeting participants in Teams





## **MICROSOFT NEWS**

# 20 examples of how Copilot has transformed and empowered organisations across the globe

A year ago in July, Microsoft coined the term AI Transformation. Below are five stories Microsoft found to be the most inspirational and illustrative of what can be achieved. Read all 20 highlights >

Audi is taking in-car voice control to the next level by integrating ChatGPT into its MIB 3 infotainment system using Microsoft Azure OpenAI Service, making driving safer and more enjoyable.

EY professionals are seeing productivity gains of up to 14 hours per week using an AI digital assistant to automate routine tasks, freeing up time for more strategic work. The initial rollout of Copilot was so positive that EY is now scaling it to 150,000 of its employees and helping clients drive their own transformations using EY's Customer Zero copilot accelerators.





TomTom, a global leader in mapping and navigation technology, faced the challenge of a fragmented development process with too much time spent navigating multiple tools. By centralizing on the GitHub platform and integrating GitHub Copilot into its development processes, TomTom has streamlined workflows to deliver products to customers more quickly than ever. Additionally, 85% of developers report feeling more productive and 70% feel they can focus on more satisfying work by reducing cognitive workloads and enhancing collaboration among development teams.

<u>Coles</u>, has deployed AI models that predict the flow of 20,000 stock keeping units to 850 stores with remarkable accuracy. They are now generating 1.6 billion predictions daily, ensuring every shopper finds exactly what they are looking for when they need it.

Read all 20 highlights >





## MICROSOFT COPILOT

### Microsoft Copilot to update to enterprise data protection

For users signed in with an Entra account, Microsoft Copilot will offer enterprise data protection (EDP) and redirect users to a new simplified, ad-free user interface designed for work and education.

Learn more here: Updates to Microsoft Copilot to bring enterprise data protection to more organizations.

# Microsoft Graph API will include usage metrics for Microsoft Copilot for Microsoft 365

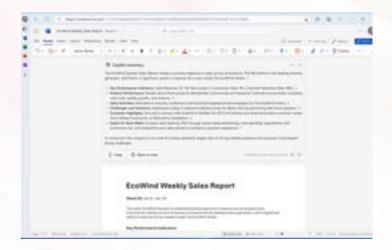
Microsoft Copilot for Microsoft 365 usage in your tenant will be added to the Microsoft Graph API to facilitate the creation of customized reporting and analytics.

# Schedule with Copilot from an Email



Copilot users will be able to schedule events directly from an email thread by clicking on the new Schedule with Copilot button in the Outlook toolbar.

Copilot then creates the meeting invitation for you by starting with the participants from the email conversation. It also drafts the meeting title, agenda, and a summary of the conversation so far. The original email thread will be added as an attachment.



# Automatic summary of documents on file-open in Word

Microsoft Copilot for Microsoft 365 will automatically generate document summaries in Word upon file opening.





### Expanded search options for 1:1 chats

Users will have expanded options for searching for content related to a person. Users will be able to expand their search from a keyword search of a 1:1 chat to all results related to a person, with suggestions to search with or without a keyword. This message applies to Teams on Windows, Mac, and the web.

# Quickly see who is in the office based on work hours and location

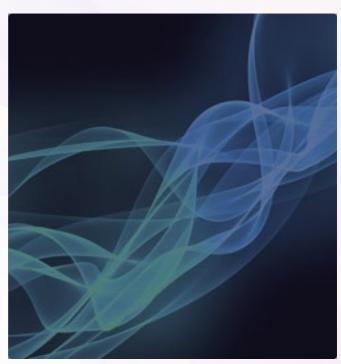
Coming soon for Microsoft Outlook: If users have enabled work hours and location in Settings, their colleagues will be able to more quickly see who plans to be in the office with a new calendar feature.

### **Autopatch Unification General Availability**

Microsoft is set to make Windows Autopatch the one-stop shop for all things Windows enterprise update management. We're simplifying the update management experience by unifying Windows Autopatch and Windows Update for Business deployment service (WUfB-DS) into one service so you can automate and deploy updates to devices seamlessly.

With this change, we're simplifying the experience to make it easier to find and use the update management features you need. Instead of having multiple tabs and menus within the Microsoft Intune admin center, you'll see update management capabilities organized into three categories:

- 1. Windows Updates: Create and assign policies to control how and when Quality updates, Feature updates and Driver Updates are installed on your devices. See the Licensing section below.
- 2. Tenant Management: Use Autopatch groups to create and assign groups to organize your devices into different update rings, such as pilot, production, or test. You can use the Support requests blade to create tickets with Windows Autopatch if you need more assistance. See the Licensing section below.
- 3. Windows Autopatch reports: Access various reports to analyse the update performance and reliability of your devices and troubleshoot any issues. See the Licensing section below.







## MICROSOFT SECURITY



# CAPTCHA verification for anonymous meeting participants in Teams

Microsoft Teams tenants will soon be able to enable verification for anonymous meeting participants via CAPTCHA. This release of CAPTCHA Verification for Anonymous Meeting Participants will be rolling out across Microsoft Teams Desktop, Mobile and Web and will provide additional security against malicious bot and third-party app joins.

# Attacker in the Middle detection alert in ID Protection is GA

This high-precision detection will be triggered on a user account that has been compromised by an adversary who has intercepted the user's credentials, including tokens issued to the user. The risk is identified through Microsoft 365 Defender and will elevate the user to high risk, triggering the configured Conditional Access policy (Requires Entra ID P2 license).



## **MICROSOFT AZURE**

### VM hibernation has gone GA

Virtual Machine (VM) hibernation is now generally available to the general purpose VMs, which means you stop paying for the compute! This is useful for virtual desktop scenarios, where you can 'power down' architecture you don't need, but don't lose what you're working on (data?) if you need to scale back up.

### Azure Blob vaulted backup has gone GA

Azure Blob vaulted backup is now generally available. This uses the object replication feature of Blob to asynchronously replicate to another storage account. Good for security and regulatory requirements.





### October deadline for Azure MFA

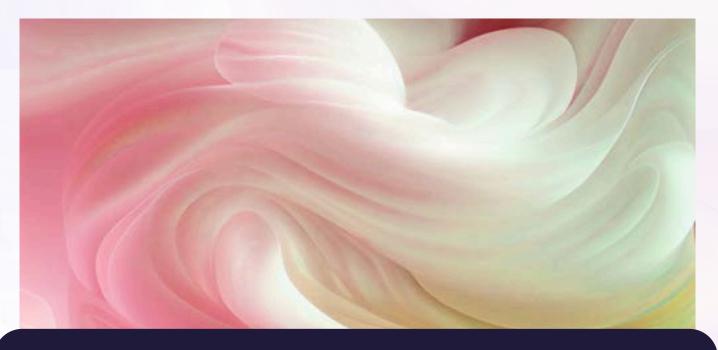
Turn on MFA for your admin portal – as of the 15th of October it will be mandated for admins.

- Phase 1: Starting in October, MFA will be required to sign-in to <u>Azure portal</u>, <u>Microsoft Entra admin center</u>, and <u>Intune admin center</u>.
- Phase 2: Beginning in early 2025, gradual enforcement for MFA at sign-in for <u>Azure CLI</u>, <u>Azure PowerShell</u>, <u>Azure mobile app</u>, and <u>Infrastructure as Code</u> (IaC) tools will commence.

### Retirements

Turn on MFA for your admin portal – as of the 15th of October it will be mandated for admins.

- Azure Automation State Configuration retires 16th of September 2027
- ARM TLS 1.0 and 1.1 retire end of October 2024. If you haven't moved over to 1.2, this might break some stuff if not updated.
- HDInsight on Azure Kubernetes Service retires end of Jan 2025. Move to MS Fabric
- HDInsight Azure Monitor Experience (preview) retires 1st of feb 2025 instead, use Azure Monitor Agent



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